New to Willowbrook? Let's Talk Trash

Moving in is often accompanied by a certain amount of excess furniture and trash. The following information might be helpful as you settle in.

Trash Collection

Willowbrook is within the city limits of Frederick and the city is responsible for procedures and scheduling related to trash collection. All residential trash throughout the City of Frederick is collected using one of the two methods described below.

Automated Trash Collection (single family homes): Allows for one person to safely and efficiently collect curbside refuse using a truck with a mechanical arm that automatically lifts and empties the trash container. City issued trash carts only are accepted. Place carts as close as possible to the public street with metal bar facing toward the street so that the lid opens toward the street. Place no closer than three feet from any obstruction. A customer information brochure about the automated trash collection program can be found at: https://www.cityoffrederickmd.gov/documentcenter/view/4279.

Rear Load Trash Collection (townhouses): Involves collectors manually picking up trash and placing it in the back of a trash truck. Both trash cans and trash bags may be used. The volume on the cans or bags cannot exceed 35 gallons or 50 pounds. Curbside collected trash must be placed in front of the residences as close as possible to the public street. Do not place within five feet of a fire hydrant. Resident is responsible for supplying the trash receptacle.

Set your trash out according to the following service guidelines and restrictions:

Collection Schedule - Trash is collected once a week, early on Tuesday morning. Please place your trash at the end of your driveway or parking place after 5 p.m. and before 12 midnight on Monday evening.

Holidays - Collections are suspended on all holidays the City observes. If your collection day coincides with one of these holidays please put your trash out for collection on the next business day.

Service Quantity - Each residence may set out up to 180 gallons of refuse per collection.

Yard Waste

Yard waste is not combined with regular trash and must be disposed of separately. The City of Frederick offers a year-round yard waste collection program every week on the same day as your normal household trash collection. The City has discontinued collecting loose leaves placed in the street, so all leaves must now be placed in brown paper yard waste bags (kraft bags) or in reusable containers up to 35 gallons in size.

Items that can be disposed of include: weeds, leaves, plants, grass clippings, bushes, and branches less than 6 inches in diameter and less than 7 feet in length. Loose items such as leaves, branches, trimmings, weeds, flowers must be in containers, kraft bags or bundled with biodegradable twine or string (no wire, plastic, or nylon string). Bags shall be sealed with biodegradable twine or string only.

Brush and tree limbs must be cut into lengths not exceeding 7 feet. Items must be bundled or tied with biodegradable twine or string and the bundles shall not weigh more than twenty-five (25) pounds.

Materials that cannot be set out as yard waste include: edible products from any garden, yard, lawn or landscaped area; all tree/shrub waste over 6 inches in diameter or 7 feet in length; pavement; soil; sod; or rocks.

Your appropriately bagged or bundled yard waste should be placed in front of your home at least three feet from your regular trash. Yard waste (or trash) that is placed along side streets or common areas will NOT be picked up. The city of Frederick mandates that such trash must be removed promptly, which is done by the HOA at the cost of the homeowners. Please be considerate of your neighbors and dispose of your trash and yard waste properly.

In addition, some neighbors have dumped their yard waste in the common areas behind their houses or along the walking paths near the creek. This provides habitat for unwanted pests such as snakes, opossums, raccoons, skunks, and rodents. The HOA has cleared these areas periodically in an effort to keep these pests out of the neighborhood. This is an unnecessary cost for our homeowners, so please follow the guidelines for yard waste disposal.

You can also dispose of yard waste directly at the County Yard Trimmings and Mulch site at the Reichs Ford Road Recycling Center (301-696-2960 or frederickcounty.md.gov). Free mulch is available at the site for your use.

The City also provides drop off locations in late December through January for Christmas trees. Visit cityoffrederickmd.gov/235/Trash-Collection-Recycling or call 301-600-1173 for details.

Recycling

Frederick County Government provides biweekly recycling collection for residents of single family households. For more information on residential recycling, including what can and cannot be recycled, how to obtain a cart, and what to do in case of missed pickups, please visit: Frederickcountymd.gov/1764/Recycling-Information.

A blue recycling bin or cart is required for service. Please call 301-600-2960 to request a recycling container. Three sizes of carts are available. Materials are not accepted in plastic bags. Carts need to be placed curbside by 6 AM on the designated collection day (alternate Thursdays).

Curbside collection and customer relations are provided by the County's contracted service provider, Ecology Services. Residents may call 301-600-2960 or send an email to recycle@frederickcountymd.gov. For other issues or general inquiries regarding recycling, The Office of Recycling may be contacted at 301-600-2960 or by sending an email.

Bulk Trash Collection

The City of Frederick offers a once-per-calendar year free collection of bulk items for each household. The City also offers additional pick-ups for a service fee.

To schedule your free annual pick-up:

- **1. Count and review your items**. For the annual free appointment, residents are permitted to place <u>approximately ten (10) items</u> for pick up. Check the accepted items list below. Is everything listed you plan to put out? Can anything be recycled?
- 2. Submit a request via our online portal. The online portal can be accessed at: https://www.cityoffrederickmd.gov/237/Bulk-Trash-Collection. On the application, you will need to list out the items you plan to place outside. If you anticipate putting out more than 10 items, please call 301-600-1377 to discuss adding "pick up for a fee" to your request.
- **3. Place your items out for pickup.** Items should be placed as closely as possible to the public street in front of each residence or structure on a lot. At no time will collection personnel enter houses, buildings, fences, or private property to collect bulk waste.

Acceptable items for pick-up:

Appliances with refrigerants removed Bicycles

Mattress and box springs (3 per household)
Push mowers (fluids removed)

Electronics Swing sets Furniture Televisions

Grills (tanks removed)

Large toys

Trimmers (fluids removed)

Weed cutters (fluids removed)

When these items are inappropriately set out in the neighborhood common areas, it costs <u>us</u> (the homeowners) to have them removed. A little courtesy will keep our neighborhood looking good and save us all some money. Thank you for your consideration.

Removal of property after eviction

The City of Frederick does not provide this service on a routine basis. It is the property owner's responsibility to remove larger or set out items. When a set out is identified, the city notifies the property owner and he, or his evicted tenant, is given 48 hours to remove the items. In the event that the property owner shall fail or refuse to comply, he shall be fined \$100 for each successive 24-hour period that the material remains. At any time, it shall be lawful for the city to remove and dispose of the material and charge the cost to the violator.

County Recycling & Solid Waste Disposal Programs

In addition to curbside recycling, Frederick County offers several other recycling programs available to all residents. Items that can be recycled include:

Antifreeze Large appliances Tires

Bulky rigid plastics Lead-acid batteries Used motor oil Electronics and computers Scrap metal Wood pallets

Foam padding

For Motor Oil and Antifreeze: Call 301-600-2960, or visit the County's website (https://www.frederickcountymd.gov/5634/solid-waste-and-recycling) for more information on drop off sites that are available free of charge.

For Tires: The City does not collect tires. They may be hauled to the Frederick County Landfill by the property owner or the owner's agent. Call 301-600-1848 or visit the County's website for further information.

A free guidebook detailing all Frederick County recycling and solid waste programs and policies can be viewed or downloaded on the Frederick County Solid Waste Department's website. A printed copy may be requested by calling 301-600-1848.

County Landfill Information Ph: 301-600-1848 9031 Reichs Ford Road Fx: 301-600-3044

Frederick, MD 21704 Site Hours: Monday-Saturday 7 AM-4:30 PM recycle@frederickcountymd.gov Facebook page: Facebook.com/FrederickRecycles